

# Firmware Update Installation 1

Access the ComSonics home page at <http://www.comsonics.com>.

Click on the Downloads tab.

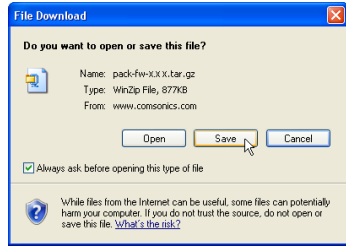


On the Downloads page click on Updates.

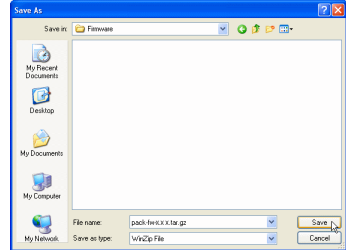


Click on the Companion Firmware update file name.

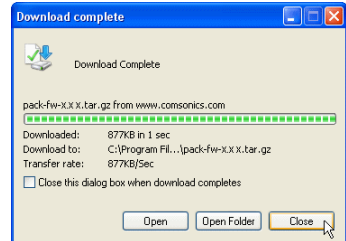
Select the Save option in the File Download window.



Use the browse function from the Save As window to place the firmware update file in a desired location on your computer.



Click the Close button on the Download complete window.

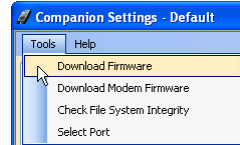


## Firmware Update Installation 2

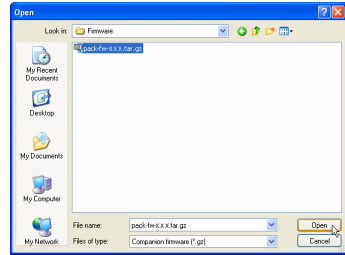
Open the Companion Configuration Utility.

Power on the Companion and connect it to the USB configuration cable.

Under the Tools menu tab, select the Download Firmware item.

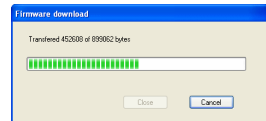


The Open window appears. Browse to the location of the saved firmware file. Click on the firmware file to select it. Click on the Open button.

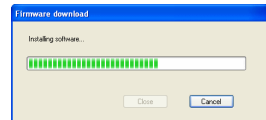


**Note:** If the Companion is not on and connected or the com port is not configured properly an IO error message appears.

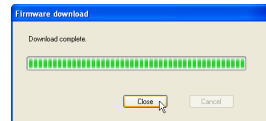
The firmware update begins by downloading the file to the Companion.



The update continues with firmware installation in the unit. The Companion restarts during the installation process.



Click the Close button when Download complete appears.



Verify the installed firmware version. Press the Home button once, then press and hold it to display the information screen.

